

## DMNA LUC - Scooter Program Issues - Suggested Improvements

From: Randy Manthey <randy.manthey858@gmail.com>

Sent: Fri, Jul 16, 2021 at 3:34 pm

To: Christie Rock Hantge

Cc: Randy Manthey, Kevin Frazell, LB Guthrie, Carletta Sweet, Dianne Walsh, Tom Novak, Thorpe, Crystal A., Denise Holt

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[Scooters - Geofences 07-16-21.pdf](#) (4.8 MB)

Christie - (And others)

Please forward this email to the people that I identified to you earlier.

Thanks.

Randy

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To: Council Member Steve Fletcher and Danielle Elkins, Mobility Manager, Public Works Dept.

From: DMNA - Land Use Committee.

The Minneapolis Shared Scooter Program has been in operation since May 3, 2021. As of today there have been approximately 3,000 individual Scooter Program violation reports submitted to Minneapolis 311. Each of these submittals is a photo documented evidence of a nonconformance with the requirements of the Scooter Program License Agreement that the City has with Bird and Lyft.

As a result of all these 3000 violations 3,000 a great deal has been learned about how the program operates and what is not working.

Below are a list of "Asks" to the City of Minneapolis, 3rd Ward Council Member Steve Fletcher and Danielle Elkins, Public Works Mobility Manager to make the scooter program safer and more sustainable.

1. Ask: Install a geofence "No Ride Zone" on all of 2nd Street South from Portland Ave to 11th Avenue from 9 p.m. to 4 a.m. This is needed to stop the nuisance riding on the streets and sidewalks. And to protect the large number of pedestrians who use this street.
2. Ask: Review and correct the numerous inconsistencies in the current geofences that are shown on the Bird and Lyft phone apps. See the attached PDF document that analyzes this problem in detail.
3. Ask: Require the fleet managers for both Lyft and Bird to comply with the parking requirements identified in the License Agreement. They must park the scooter they drop off by either putting it in a designated scooter parking zone or locked to an allowed object. Refer to the Fleet Scooter Parking and Riding section of the agreement. They cannot for example leave them unlocked or locked to light poles.
4. Ask: Reduce the overall number of scooters in the Mill district and riverfront area. Today there are over 100 scooters in these neighborhoods. The vast majority are used for recreational riding. Much of which occurs at night and is in the form of nuisance joy riding. The concentration of scooters in this neighborhood is putting pressure on pedestrian safety. There are too many scooters on the Stone Arch Bridge which already has a very large number of pedestrians. This is a safety big concern.
5. Ask: Disable all scooters at 10 p.m.. The License Agreement states this: "All Fleet Scooters must be disabled from public use daily, no later than 12am. Fleet Scooters may be enabled for public use on City Right of Way no earlier than 4am of the following day." If a scooter ride is started before 12 am the ride can continue until the battery runs out of power. This means that the scooters can be driving around until about 2 am. This is not consistent with the language that the scooters "must be disabled from public

use, no later than 12 am. Nuisance riders are frequently riding on 2nd street after midnight.

6. Ask: Public Works staff to present a detailed overall summary of the status of the scooter program and particularly its impact on the riverfront neighborhoods to the DMNA following the August 1st, 2021 Compliance Check-in meetings with Bird and Lyft. This includes having the Scooter Compliance Dashboards updated to show the latest scooter related data.
7. Ask: Explain how Mpls 311 works with regard to how the scooter violation reports are processed. What we are seeing as senders is very confusing and makes no sense to us. We know the reports are received but what is being done to actually solve the issues?
8. As we learn more the right is reserved to present more "Asks" in the future. This is a new program for the City and we are all learning more each and every day.

Randy Manthey  
DMNA Land Use Committee Member.

Attached: Scooters - Geofences 07-16-2021 PDF file

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